



This is

OCHA



OCHA

United Nations Office for the Coordination of Humanitarian Affairs

OCHA mobilizes and coordinates
effective and principled
humanitarian action in partnership
with national and international actors



OCHA delivers its mandate through:

Coordination 

Policy 

Advocacy 

Information Management 

Humanitarian Financing 

OCHA in 2010

OCHA coordinates, leads and advocates improved humanitarian action.

OCHA exists to make emergency response quicker and more effective. OCHA supports national-led response to disaster-affected countries in their greatest hour of need, and helps those countries ensure that affected populations are assisted and protected.

OCHA is a service provider

OCHA produces thousands of information products each year, such as situation reports, consolidated appeals, maps and policy briefs. We also provide field-based coordination, normative guidance for working together, advocacy, and financing tools and services.

OCHA bridges coordination and information gaps

OCHA looks at the big picture. We consolidate, analyse and synthesize information to help Member States and international humanitarian agencies make better-informed decisions about priorities that need urgent attention.

OCHA is an important humanitarian fund manager

We help predictable funds reach priority programmes in a timely and fair way. We manage flexible pooled-fund mechanisms at the global and field level. This provides an effective channel for Member States seeking to maximize the effectiveness of their contribution by ensuring it goes where it is most needed, quickly.

OCHA works to ensure aid reaches those who need it - wherever they are, whoever they are, and in a neutral and impartial manner

We not only speak out publicly where necessary, but also act behind the scenes, negotiating with and persuading all parties on issues such as access, the protection of civilians and aid workers, and on humanitarian principles to ensure aid is where it needs to be.

In 2009, OCHA responded to 43 new emergencies: 33 natural disasters, 9 armed conflicts and one epidemic.

A total of 15 new emergencies happened in Africa, and 14 in Asia and the Pacific. Another 8 new emergencies occurred in Latin America and the Caribbean and 6 in Central Asia.

A short history

1998

The Department for Humanitarian Affairs (DHA) became the Office for the Coordination of Humanitarian Affairs (OCHA) and its mandate refined.

1971

General Assembly Resolution 2816 created the role of Disaster Relief Coordinator and established the Office of the UN Disaster Relief Coordinator (UNDRO) in Geneva.

1991

General Assembly Resolution 46/182 designed to strengthen the UN response to complex emergencies and natural disasters.

Emergency Relief Coordinator (ERC) was created as a focal point and voice for humanitarian emergencies.

Inter-Agency Standing Committee (IASC), Consolidated Appeal Process (CAP) and Central Emergency Revolving Fund (CERF) created as key coordination mechanisms and tools of the ERC.

Secretary-General assigned the ERC the status of Under-Secretary-General for Humanitarian Affairs (USG).

Secretary-General established the DHA with offices in New York and Geneva to provide the USG/ERC with institutional support.

2006

CERF upgraded to include a US\$450 million grant facility and renamed the Central Emergency Response Fund.

2010

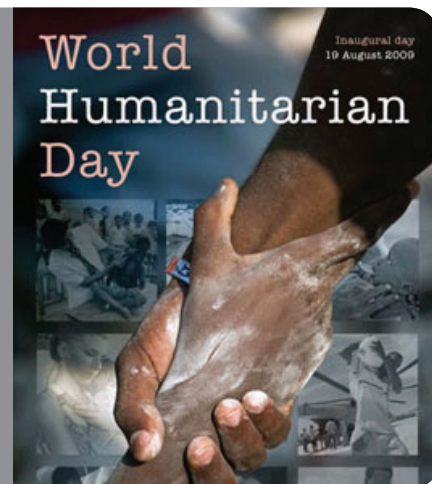
OCHA is coordinating Consolidated Appeals worth \$7.1 billion to assist people in twelve vulnerable countries. A Flash Appeal was launched after the Haiti earthquake for nearly \$1.5 billion.

2005

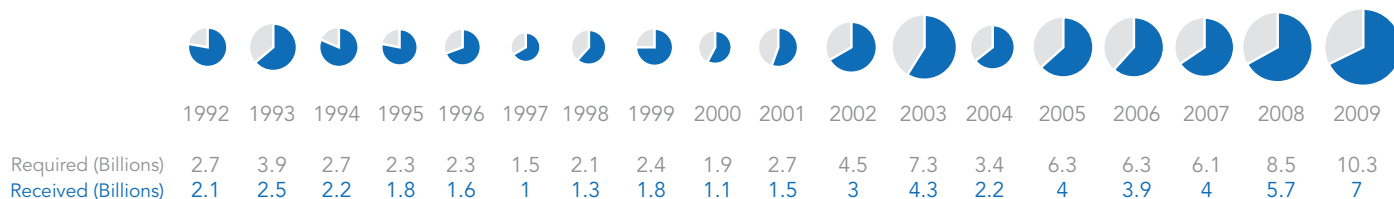
Secretary-General introduced a package of humanitarian reforms to ensure greater predictability, accountability and partnership in the international humanitarian response system.

2009

General Assembly establishes World Humanitarian Day to be marked every year on 19 August. The Day is a way to increase public understanding of humanitarian assistance activities worldwide.



The history of CAP funding

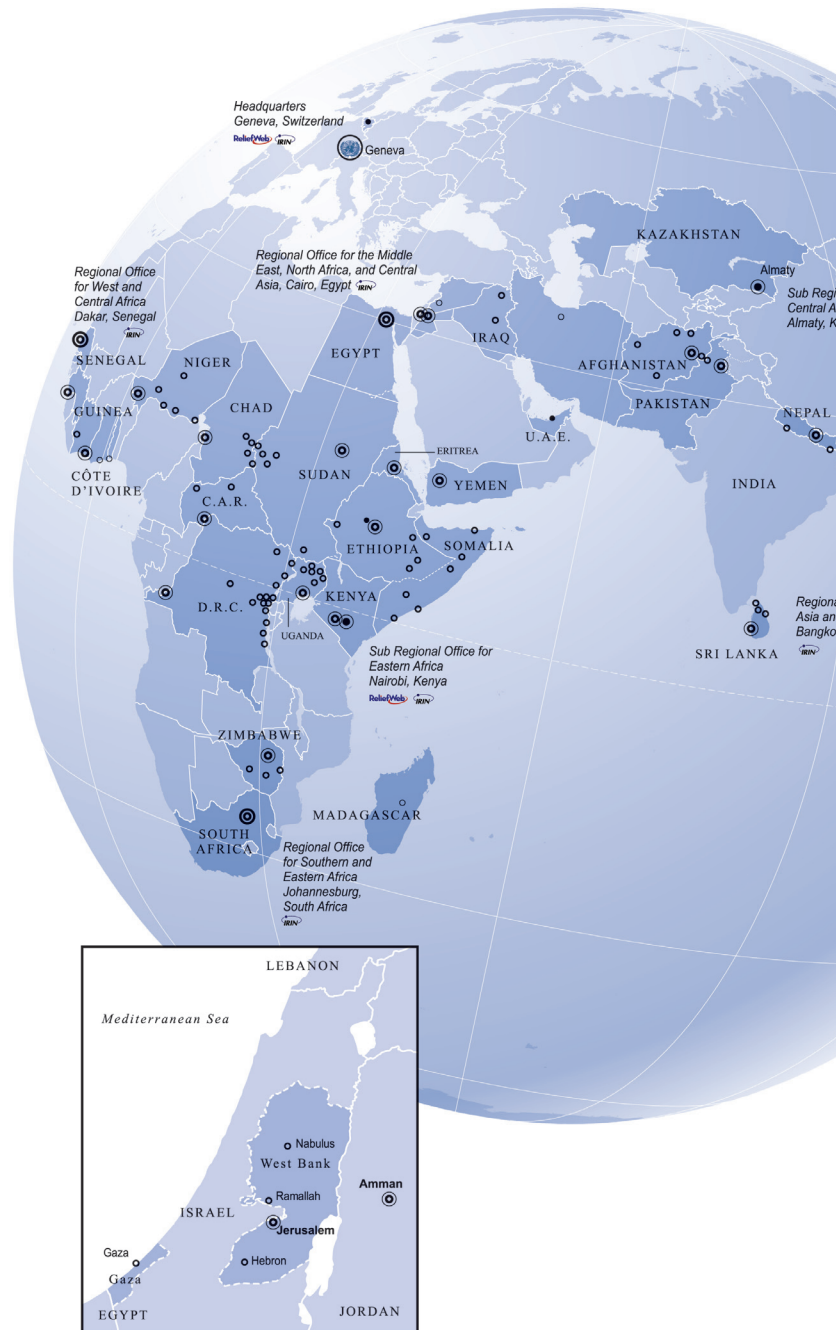


People

OCHA is its people. From **35** offices around the world, some **1,900** specialized and dedicated OCHA staff work to ensure that effective assistance reaches millions of humanitarian beneficiaries in four continents.

OCHA uses its expertise to catalyse a more effective response on the ground

Field coordination is the frontline of our operations. It ensures that national and international actors in emergencies become more than the sum of their parts, ensuring that aid reaches the right place at the right time, with fewer gaps and duplications. Our five regional offices serve as the first line of surge response for all new emergencies.



Global Presence 2010



-  HQ New York and Geneva
-  Regional Office
-  Sub Regional Office
-  Country Office
-  Sub Offices
-  Humanitarian Support Units
-  Liaison Office

Disclaimers: The designations employed and the presentation of material on this map do not imply the expression of any opinion whatsoever on the part of the Secretariat of the United Nations concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries.

1. Dotted line represents approximately the Line of Control in Jammu & Kashmir agreed upon by India and Pakistan. The final status of Jammu & Kashmir has not yet been agreed upon by the parties.

Map data sources: United Nations Cartographic Section, ESRI, Europa Technologies, UN OCHA.

The Strategic Framework for 2010-2013

aims to ensure that OCHA delivers on its core mandate,
while responding to contemporary global challenges.

Partnerships: broadening the coalition for multilateral humanitarian action

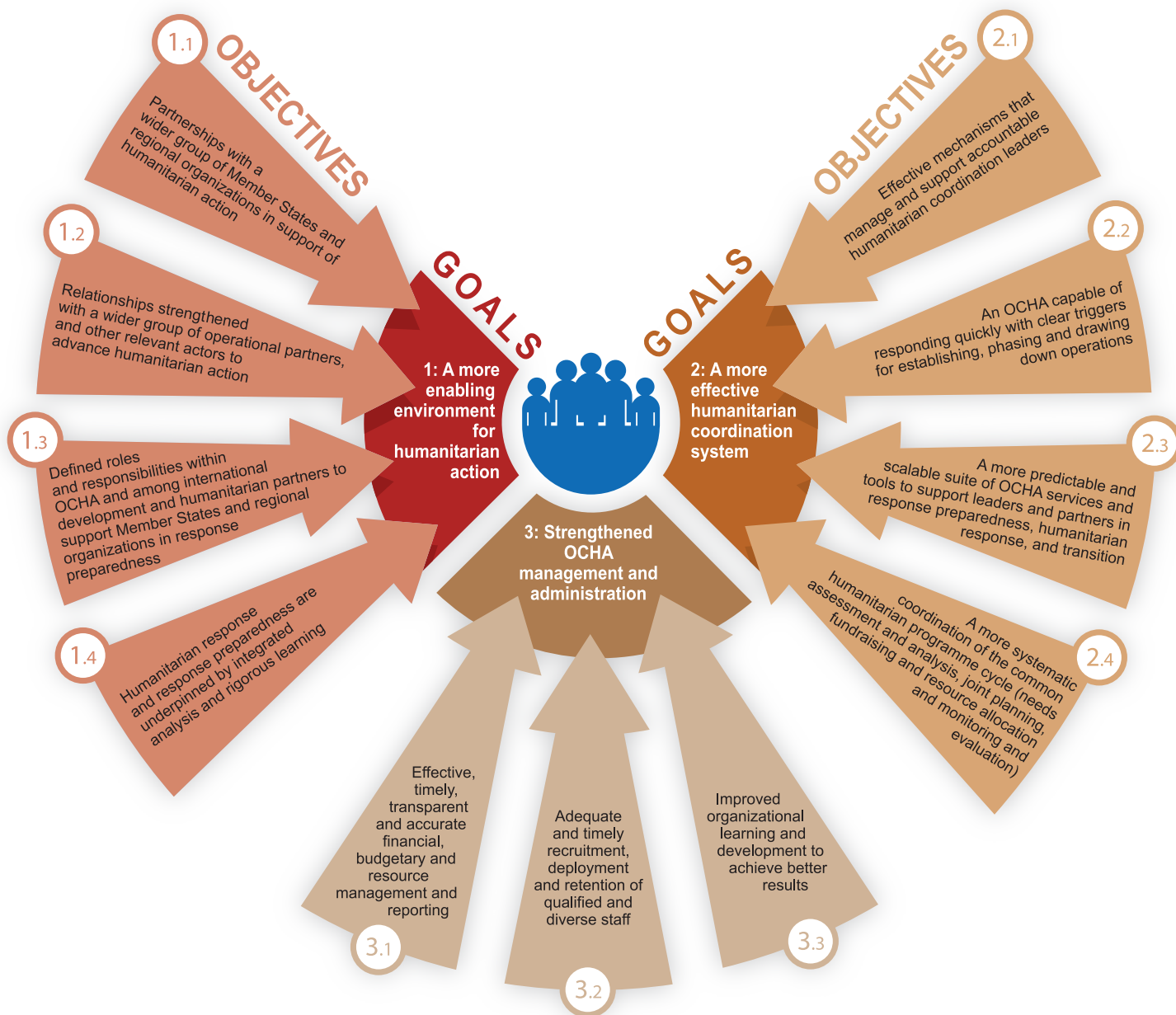
The scale and scope of global challenges requires working together in new ways, with new partners. Partnership has always been integral to OCHA efforts. Sustained relations, built on trust and mutual respect, are vital when preparing for and responding to humanitarian emergencies. OCHA has a unique position within the international humanitarian system to convene and influence agendas. We will do this more strategically, with the aim of creating a more enabling environment for humanitarian action.

Service provider: building a better system

The expectations of OCHA have evolved since humanitarian reform. We will ensure that our services and support to partners also evolve and meet clients' needs. We are focused on helping partners more predictably through humanitarian coordination leadership, strengthening coordination mechanisms, and improving the evidence base for humanitarian decision-making, planning and resource allocation.

Reliability and professionalism: creating better staffing and surge solutions to be there when it counts

In 2010, OCHA will introduce a wide suite of surge solutions to ensure the right people are on the ground immediately after a new disaster. This will be coordinated closely with longer-term staffing to ensure continuity of OCHA presence.



Funding OCHA

OCHA adds value to every humanitarian dollar spent

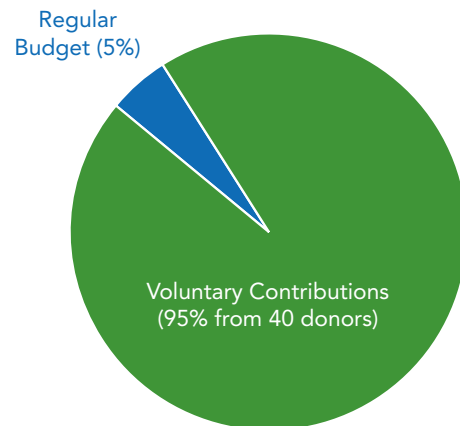
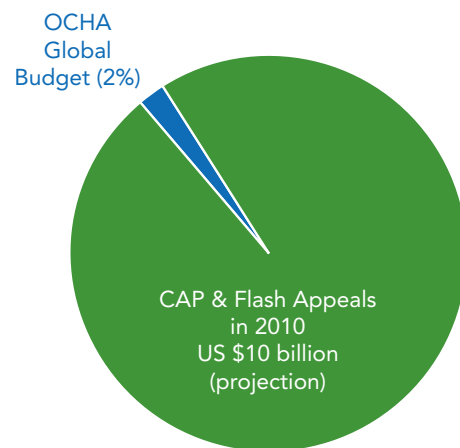
We are small and cost effective. At a time when every dollar counts, we help your humanitarian funds go further. We help you make better decisions by providing you with the most strategic information on needs, priorities and gaps that will help save lives and reduce vulnerability.

OCHA services are a low-cost investment in improved humanitarian action

At \$239 million in extra-budgetary requirements for 2010, OCHA costs 2 percent of the total value of aid programmes coordinated under OCHA auspices through the Consolidated Appeal Process.

OCHA depends on your funding

Despite our low cost, we are under funded. To ensure we can continue delivering services to all our stakeholders, we need new donors to commit to the principles enshrined in Resolution 46/182. We need sustained and increased support from our existing donors.



OCHA is different from operational agencies

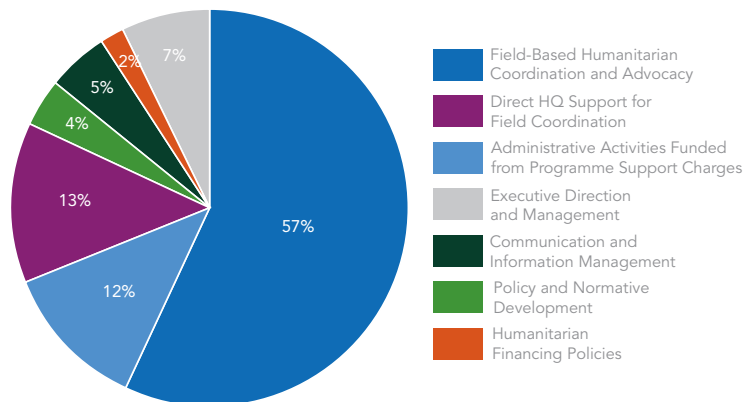
We have a unique position and a unique coordination mandate within the overall humanitarian architecture. Our position within the UN Secretariat is pivotal to our ability to influence humanitarian and political debates.

OCHA is your organization

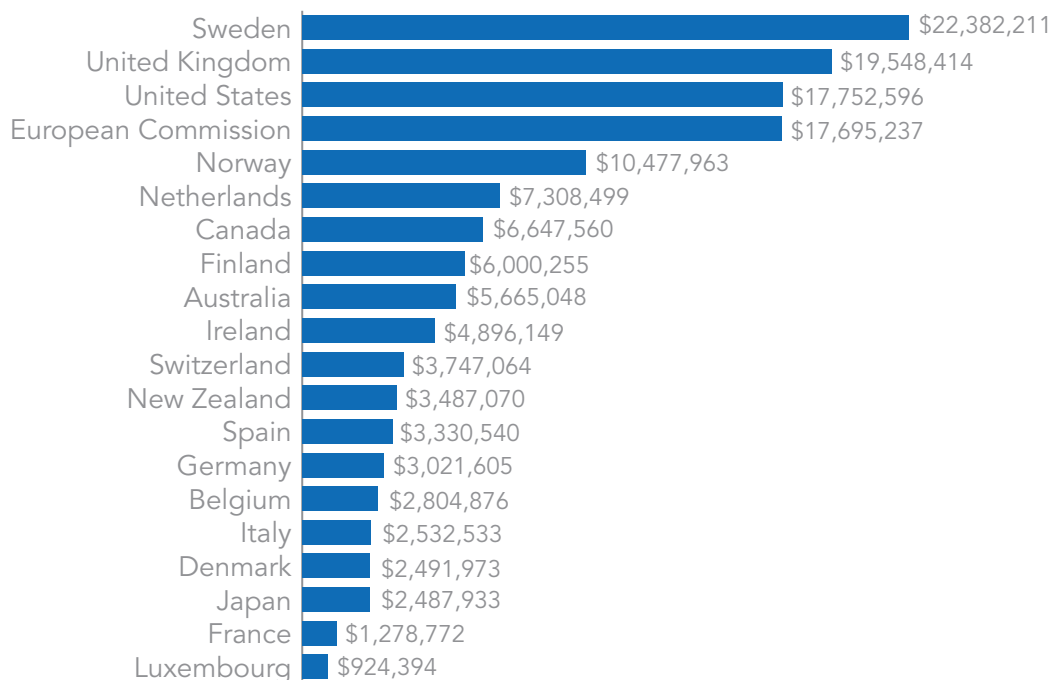
In 1998, the General Assembly identified effective humanitarian coordination as one of eight priority areas of the United Nations. Our capacity to deliver relies on timely and generous financial support. We count on you to help us help you.

How does OCHA spend its money?

Three quarters of OCHA's budget in 2009 was spent on field-based humanitarian coordination. A total of 57 percent was spent in the field and 13 percent on direct Headquarters support for humanitarian coordination in the field. The rest of OCHA's budget was spent on supporting the delivery of its core mandate.



Top 20 Donors in 2009





OCHA New York
United Nations Secretariat,
New York, NY 10017, USA
Tel: +1 (212) 963 1234
E-mail: ochany@un.org
24-hour emergency number:
+1 (917) 402 1114

OCHA Geneva
United Nations
Palais des Nations,
8-14 Avenue de la Paix,
1211, Geneva,
Switzerland
Tel: +41 22 (0) 917 1234
E-mail: ochagva@un.org
24-hour emergency number:
+41 (0) 22 917 2010

OCHA ROAP
Regional Office for Asia and the Pacific
Executive Suite, Second Floor,
UNCC Building
Rajdamnern Nok Avenue, Bangkok
10200, Thailand
Tel: +66 (0) 2288 1234
E-mail: ocha-roap@un.org

OCHA ROLAC
Regional Office for Latin America
and the Caribbean
Ciudad del Saber, Avenue Gaillard Edif.
119 A&B, Clayton
P.O. Box: 0843-03096
Balboa, Ancon,
Panama, Republic of Panama
Tel: +507 317 1748 / 49
E-mail: lac@un.org
24-hour emergency number:
+507 6679 1861

OCHA ROMENACA
Regional Office for the
Middle East, North Africa
and Central Asia
Villa 10, Road 83, Maadi,
P.P. Box: 1182, Cairo, Egypt
Tel: +20 2 2751 5016 / 17
E-mail: romenaca@un.org

OCHA ROSEA
Regional Office for
Southern and Eastern Africa
Merafe House, 11 Naivasha Road
Sunninghill 2157
Johannesburg, South Africa
Tel: +27 11 517 1594
E-mail: ocharosa@un.org

OCHA ROWCA
Regional Office for
West and Central Africa
Sacré Coeur-VDN,
no 9364, BP 16922,
Dakar, Senegal
Tel : +221 33 869 8512
E-mail: rowadutyofficer@un.org

For more information:
www.ochaonline.un.org
www.reliefweb.int
www.irinnews.org

To make a donation:
<http://cerf.un.org>
www.rapiddisasterrelief.org